Data Security

proctor

ProctorU is dedicated to securing test-taker data collected during all aspects of our business and to managing test-taker information in compliance with the Family Educational Rights and Privacy Act (FERPA).



Personal Information

Test-taker directory information such as name, address, and profile picture is collected over a secure connection and stored for internal use only.



Financial Information

Credit card transactions are handled using encryption and online payment industry standards. ProctorU does not see or store credit card information.



Exam Records

When examinees set up an account and undertake an examination, ProctorU has created an academic record that is handled with the strictest adherence to FERPA guidelines. All proctors must complete FERPA training.

Methods



- ProctorU.com is channeled through an HTTPS connection
- SSL encryption is used for all financial transactions
- ProctorU partners with the payment gateway service provider, authorize.net
- Screen-sharing technology used by proctors transmits with full, end-toend 256-bit SSL encryption, the same encryption method endorsed by MasterCard, Visa and American Express
- ProctorU does not share any test-taker information with outside partners for marketing purposes

Compliance



We meet the following compliance requirements.

- Payment Card Industry Data Security Standards (PCI/DSS)
- FFRPA
- U.S. EU Privacy Shield